

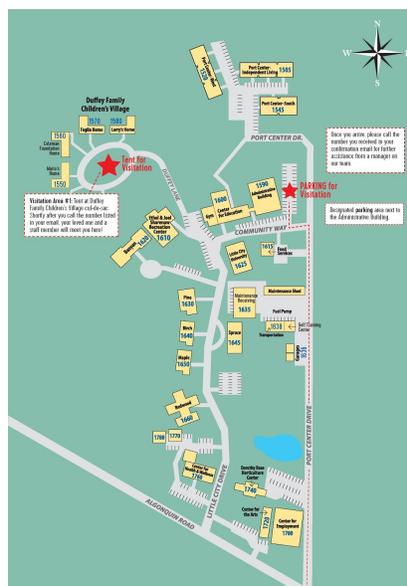


As Little City is preparing to permit visitation to our Children's Group Homes on campus beginning this weekend, we would like to share with you the process we are implementing so that we can continue to keep your loved one safe and healthy. This controlled protocol is not only for the safety of our residents, but it is the process that has been approved by DCFS and follows the guidelines set by the IDPH.

Case Managers will be reaching out to you every Monday to schedule the weekends' visits. Each Wednesday, by end of day, Case Managers will confirm the time you are slotted for your visit.

Prior to your visit, you will be given a point of contact to reach out to. We ask that you call that number when you are 15 minutes away from campus, this gives us ample time to get the youth ready and transition to the Tent where visitations will occur. Please also call when you arrive and park. Please reference the map of where designated parking is, as well as the Tent where the visit will take place.

If a visit needs to be re-scheduled, family should call at least an hour in advance. Families should plan to arrive 20 minutes prior to the scheduled visit time. Please be mindful of the time of your visit as we have quite a few families and would like to be able to accommodate everybody as much as possible. If you are running late, we may not be able to extend your visit for this reason. At this time we will not have restroom accommodations so please plan accordingly.



Click to enlarge the map.

Guidelines for Children's Group Homes Visitation:

- Visitors must schedule an appointment with the Little City Case Manager to visit a resident. We will not be able to accommodate unscheduled visits at this time.
- Only outdoor visits are allowed at this time. A Tent has been constructed in the cul-de-sac of the Duffey Family Village with tables and chairs available. You are free to walk around the cul-de-sac as well. As visitations are required to be held outdoors, if inclement weather is anticipated during your visit, we will contact you as soon as possible to reschedule.
- Visitations must be limited to two visitors at a time per resident.
- We must prescreen visitors via phone with the Centers for Disease Control and Prevention (CDC) symptom checklist not more than 24 hours in advance. You will be receiving a call 24 hours prior to your visit from your Case Manager/on-call Case Manager to do the screening.
- We must also screen visitors on arrival with the CDC symptom checklist and a temperature check. Please note: Visitors displaying symptoms should not visit the facility.
- All visitors must sanitize their hands prior to initiating the visit. Hand sanitizer will be provided underneath the tent.
- For the duration of each visit, visitors must wear a face covering for the entire duration of the visit. We understand that our residents may not tolerate masks, but staff will offer the mask to your loved one but will not force it on them.
- Visitors should maintain 6-feet of social distancing as much as possible during the duration of the visit, and must avoid any kissing of your loved one.
- A Little City staff is required to be present socially distanced during the visit. Please note this is not an active supervision, but they will be around should you need anything.
- You may bring food, or any other items you would like your loved one to have. Please be mindful that we are a PEANUT/TREE NUT FREE facility. Only the youth is permitted to eat during the visit, as visitors must maintain wearing their face covering at all times.
- At this time, we will only be scheduling one visit per family. If you would like to do more than one visit for the weekend, please let your Case Manager know. If we have any open time slots, we will offer it to you.
- At the time of the visit, we ask that you meet your loved one in the tent and say "good-bye's" under the tent. Please do not walk toward your loved one's home. We want to avoid our residents seeing your vehicle and thinking they might be going home with you as well as them wanting you to enter their home with them.

- Upon your loved one returning to their Little City home, they will sanitize their hands, their clothes will be washed, and they will be encouraged to bathe.

It is essential for all visitors to adhere to these above guidelines for the health and safety of your loved ones, other families' loved ones, and our staff. Any intentional disregard of following these guidelines may result in postponing visitation, as this would be compromising the health and safety of all the youth we serve and the staff who serve them.

We understand that for many, this is not the ideal set-up for visitations. However, we appreciate your patience and cooperation at this time as we ease back into family visits. Should anything change, we will be sure to contact you.

We will try our best to offer you your preferred time slots. If you haven't done so already, please communicate with your Case Manager three best time slots for your visit. Additionally, if you have any questions or need clarification, please reach out to your Case Manager.

Birch and Pine Home: Amelia Wasyliv

Spruce and Foglia Home: Genie Cendana

Larry and Marios' Home: Drew McNamara

Coleman Home: Jenny Rees

For current updates regarding the rapidly evolving COVID-19 situation, please visit www.littlecity.org/coronavirus/.

For addition information and updates, and how to protect yourself and your family, please visit <https://www.cdc.gov/coronavirus/2019-ncov/index.html> or <http://www.dph.illinois.gov/>.